TMTA Pier Committee

Meetings with Port of Virginia (POV) December 2, 2021

Attendees:

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Charles Glover – GTL Transport

Allen Campbell – National Sales Manager, Givens Transportation

Rob Cannizzaro – Vice President, Operations

Mark Higgins – Director, Motor Carrier Experience

Tom Christman – Manager, Terminal Services

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Vance Griffin – Vice President, Terminal Services

Absent:

Greg Edwards – Communications

Start Time

11:00 a.m.

End Time

12:30 p.m.

Location

Held VIA ZOOM Conference

Next Meeting

Thursday, January 6, 2022

Notes/Findings

Volumes

Total volumes will remain strong through December as expected. There will be a change in the split between VIG and NIT. Very high volumes expected at NIT next few weeks. Prior day reservations will be needed at both facilities.

Container dwell in the stacks has increased which is concerning to the motor carriers and the Port as productivity is reduced when the stacks become too full.

Empty reservations in the morning remain in high demand, well above past levels. The Port is adjusting the numbers of export and empty reservations in an effort to maximize both types of transactions for motor carriers.

Metrics

Next meeting

Port Manager –

Rollout is set for this weekend on December 6 and will address both of the following items:

Empty Return Size should not matter - Port agrees size should not matter and will investigate the specific transaction encountered by the motor carrier. Problem arises when the transaction is being edited. The cause has been identified and the fix will be rolled out when Port Manager is deployed.

Last Minute Changes to Reservations – This will be fixed when Port Manager is rolled out. Due to high volumes right not the roll out will be delayed for a short time. It will contain features that allow more last minute changes to minor parts of a reservation – for example - license plate change, empty container number, export container number (not booking), chassis size and type.

There are also a lot of other improvements to watch lists and filters. Motor Carriers should attend one of the information sessions that the Port has messaged to our community.

Carriers should have already set up their new accounts and added users. Multiple emails have been sent out inviting motor carriers to attend short webinars on the new system. Motor Carriers can log in Sunday to ensure they can get in the system. The Reservation module will look and feel the same. If you experience a problem reach out to reservations@vit.org. There will be videos walking through the new system and a User Manual on the first page you hit once logged into ProPass.

Chassis

No improvement since last month. Chassis usage is at 99% so very tight. A prime cause of the high usage is that many boxes are sitting in storage offsite on chassis. Last month we reported chassis dwell up from 11 days to 12 days. This month the dwell is up to 14 days.

New chassis - 6,100 on order but those will be delivered over a number of months. No relief in sight.

The Port conducted a number of FWHA inspections on HRCP chassis in the last month. The numbers have dropped off so the program we reported has been suspended for the time being. Contact Chris Ratliffe for help if needed.

Motor Carriers with High Missed Appointment %

Last month we reported missed reservations were higher than expected but trending downward from the high 13%. Currently still running above 7%. Several carriers have been penalized.

Non-functional Lights in Stacks

Last month drivers noted some light systems not functioning properly. We discussed the maintenance cycle and frequency of audits of the systems. In the last month the Port has checked the lights and replaced any not working. Currently all lights and phones are working. The Port checks both once per month.

Motor Carriers are encouraged to enter TRAC incidents for these types of items as the Port will act on them before the monthly checks are done.

Shipping Line contacts list

A motor carrier asked if the Port could provide a list of the proper contact points at each Shipping Line. The information the Port receives becomes out of date quickly so it would be difficult to provide a usable list to help motor carriers. The Committee will put this item on a new task list to address with Ship Lines at a later date.

We specifically discussed the process around delayed pre-arrivals.

ERD Date Changed

ERD changes until 8 days before the arrival date. Until the 8th day the ERD may change if the vessel arrival date changes. Currently vessel on time arrival is at 19% so motor carriers can expect daily changes in ERD.

In addition to the vessel arrival information available on the Port website motor carriers may use vessel tracking sites as an additional resource to determine likely arrival dates. One such site is MarineTraffic: Global Ship Tracking Intelligence | AIS Marine Traffic.

Holiday Hours

See attached notice from the Port.

Open Items

Over 2 hour turn times

2+ hour turn time issue is primarily at VIG and remain above 4%. Mandatory hour 2+ hour turns are up but not significantly. 2+ hour turn times in the nonmandatory hours are higher as motor carriers try to return empties.

Addition of one truck stack and RMGs to truck service improved the rate in the latter half of October. Neither Port or Carriers are happy with the current rate. The Committee continues to monitor.

We discussed improving communication of delays affecting individual stacks.

Pre-arrivals

Discuss prearrival issues commonly occurring. Motor Carriers are asked to put in TRAC report describing the prearrival issues they are encountering with line name so the Committee can discuss in better detail.

Motor carriers using generic empty reservations with no container numbers should be aware that they will not get warning messages if there is a problem with the container being returned. Some motor carriers may wish to change their process to include container number in any empty return rather than using the generic empty return feature.

TRAC Items

Members are asked to provide their input by putting in a TRAC case. TRAC cases are used to identify topics that need to be addressed with the Port.

2021 Christmas/New Year's Port Operating Plan

In observance of the Christmas and New Year's holidays, The Port of Virginia is pleased to announce the following operating plan:

The Port of Virginia gate hours and Saturday gate program will be extended through the month of December, unless otherwise noted.

Thursday, Dec. 23

- Observing regular posted hours at all terminals and support facilities

- 0900 hours – Window opens for confirming Monday, Dec. 27, TRS reservations via PRO-PASS

- The Empty Return Matrix for Tuesday, Dec. 28 will be posted and released after 1500

- **HARD STOP** for all terminal activities at 2359 hours
- **TRS reservations cannot be made, edited or validated after 2359 hours on Dec. 23, until 0800 hours on Dec. 26**

Friday, Dec. 24 – Christmas Eve
- **By contract – ILA restricted holiday**
- **All terminals and administrative offices are closed**

Saturday, Dec. 25 – Christmas Day
- **By contract – ILA restricted holiday**
- **All terminals and administrative offices are closed**

Sunday, Dec. 26
- **All terminals and administrative offices are closed**

    o   TRS reservations can now be made, edited and validated at 0800

- Vessel and rail work resumes

Monday, Dec. 27

- 0500 hours truck gates OPEN at VIG, NIT, PPCY, PCY and RSA

- Standard TRS mandatory hours are in effect

- **0900 hours – Window opens for confirming Tuesday, Nov. 30, TRS reservations via PRO-PASS**

- The Empty Return Matrix for Wednesday, Dec. 29 will be posted and released after 1500

- NNMT, RMT and VIP – observing regular posted hours

- TRS reservations available for review

Tuesday, Dec. 28
Wednesday, Dec. 29
Thursday, Dec. 30

- Standard, posted truck gate hours at all terminals and support facilities

- Standard TRS mandatory hours are in effect at NIT and VIG

Friday, Dec. 31 – New Year's Eve

- Standard, posted truck gate openings at all terminals and support facilities

- Standard TRS mandatory hours are in effect at NIT and VIG

  - TRS reservations for Monday, Jan. 3, 2022, are available at 0900 hours today

- The Empty Return Matrix for Tuesday, January. 4 will be posted and released after 1500

- **Portal closures/last units handled at NIT, VIG, PPCY, PCY and RSA – 1600 hours**
- **HARD STOP for all terminal activities at 1759 hours**
- **TRS reservations cannot be made, edited or validated after 1759 hours on Dec. 31, until 0600 hours on Jan. 3, 2022**
Saturday, Jan. 1, 2022 – New Year's Day
- **By contract – ILA restricted holiday**
- **All terminals and administrative offices are closed**
If you are a breakbulk, out-of-gauge, and/or container freight station customer, and are planning to deliver or receive freight between December 23 and January 3, **PLEASE CONTACT our Customer Service Team **to confirm specific terminal availability**.
To review standard operating hours, and TRS mandatory hours, at all Port of Virginia facilities, please click the link and select a terminal: Terminal Gate Hours
Any questions regarding free-time/last free day should be directed to your ocean carrier representative.
Thank you for your business and best wishes for a joyous holiday season.

<END>