

# **TMTA Pier Committee**

## **Meetings with Port of Virginia (POV) August 19, 2021**

### **Attendees:**

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Charles Glover – GTL Transport

Rob Cannizzaro – Vice President, Operations

Mark Higgins – Director, Motor Carrier Experience

Tom Christman – Manager, Terminal Services

### **Absent:**

Kevin Price – Sr. VP Operations

Greg Edwards – Communications

Allen Campbell – National Sales Manager, Givens Transportation

Vance Griffin – Vice President, Terminal Services

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

### **Start Time**

11:00 a.m.

### **End Time**

11:37 p.m.

### **Location**

*Held VIA ZOOM Conference*

### **Next Meeting**

Thursday, September 16, 2021, In person

## Notes/Findings

### Metrics

Next Meeting

### Volumes

Volumes are strong and continue to be strong. Port is seeing more extra loader demand. NIT volumes continue to be strong. Current information now suggests very strong volumes through year end.

### Chassis

Very limited availability. Port has added drop locations for chassis. New chassis are being brought in as fast as possible but being absorbed as fast as they arrive. Customers are creating drop lots on wheels which has the potential make chassis availability even worse.

### False Duplicate Appointments Requiring Manual Correction

NIT was implemented 3 weeks ago and is working well. Almost all duplicates have been eliminated. The remaining ones (a handful) are being researched and a fix worked on. Item closed.

### Appointments Stuck in Verified Status

Resolved in July.

### Deleting Bookings in ProPass

Solution rolled out in June and resolved.

### Excessive Turn Time

We discussed lengthy turn times being experienced. Some due to lack of chassis.

Over 2 hour turns are up and the Committee will look at those in more detail.

### Pending Fixes and Items

1. **Container Numbers Showing in ProPass in Both Terminals** - In production. Almost resolved.
2. **Empty Return Size should not matter** - Port agrees size should not matter and will investigate the specific transaction encountered by the motor carrier.
3. **Last Minute Changes to Reservations** - Port Manager will be a new product rolled out in September. It will contain features that allow more last minute changes to minor parts of a

reservation – for example - license plate change, empty container number, export container number (not booking), chassis type.

**TRAC Items**

Members are asked to provide their input by putting in a TRAC case. TRAC cases are used to identify topics that need to be addressed with the Port.

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