

TMTA Pier Committee

Meetings with Port of Virginia (POV) April 1, 2021

Attendees:

Allen Campbell – National Sales Manager, Givens Transportation

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Kevin Price – Sr. VP Operations

Rob Cannizzaro – Vice President, Operations

Tom Christman – Manager, Terminal Services

Vance Griffin – Vice President, Terminal Services

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Mark Higgins – Director, Motor Carrier Experience

Absent:

Greg Edwards – Communications

Start Time

11:00 a.m.

End Time

11:45 p.m.

Location

Held VIA ZOOM Conference

Next Meeting

Thursday, April 29, 2021

Notes/Findings

Elizabeth River Tunnels

Rich Gabris from ERT Customer Service joined us for the meeting.

ERT has noted a number of trucks operating without a license plate visible on the front of the vehicle. Volumes have increased to 11,000 per month. Plates are required on the vehicle and toll avoidance can result in a criminal charge.

The Committee noted high toll costs create an incentive to avoid but encourage all Motor Carriers operate lawfully by ensuring their drivers have plates properly displayed on the outside of the truck on the front of the vehicle. Motor Carriers should also inform their drivers that enforcement action is coming.

HRCP II

Chassis renewal program is 75% complete. HRCP is considering purchasing 100 undermount gensets and chassis to address the shortage of gensets. Motor Carriers should send their thoughts on the benefits and burdens of adding these assets to Art Ellerman at aellermann@hrcp2.org. The genset would be billable to the Motor Carrier, same as chassis, and would need to be recovered from the customer. Discussion of shipping line gensets vs pool genset model followed. Also discussed concern about customers not wanting to use the service as it is potentially an additional cost.

Metrics

Next meeting.

Volumes

Next Meeting

False Duplicate Appointments Requiring Manual Correction

Fix is expected to be rolled out next week. Testing is going well.

Appointments Stuck in Verified Status

Motor Carrier noted reservations not going from Verified to Validated. This will be addressed in the fix to false duplicates issue.

ProPass Error Message

Error message in ProPass “Returned information from N\$ not numeric.” This will be addressed in the fix to the false duplicates issue.

EDI Information for Motor Carriers

The Port continues to advance. Currently in testing phase. The Port hopes to complete the project by early 2021.

April 1 update – Ready for initial testing with a few motor carriers. Any volunteers contact Mark Higgins.

Deleting Bookings in ProPass

Bookings that are deleted by the Shipping Line appear in two places in the systems. Only one is automatically deleted. The Port will work to fix this situation so both places have the same up to date information.

Tracking is more accurate than Booking side so Motor Carriers should look at the Tracking side to verify container status. In the meantime, Motor Carriers may also check Shipping Line sites although all parties realize that is less efficient than desired.

April 1 update – work ongoing. Still expecting completion in April.

Items Carried Over

Export/Empty Reservation Availability First Hours of the Day

The Pier Committee has asked the Port to analyze first hour reservation attempts and determine if more export/empty reservations can be allocated.

Dual Moves

The Pier Committee asked the Port to review the % of single moves and determine whether there are options to increase dual moves.

Phantom Demand

The Pier Committee has asked the Port to track and look at reservation attempts that did not complete.

Container already on Wheels

The Pier Committee asked the Port to look at giving motor carriers the option to drop a Port chassis when doing a dual move picking up a container that has already been mounted to a Port chassis. This would avoid a flip. Port will evaluate pluses and minuses and respond.

No Export and Empty Drops Available Early Morning but Imports Readily Available

The Pier Committee noted that Export/Empty drops are being fully booked the first hour of most days while Imports appear to be underutilized. The Port will look at the mix and see what adjustments can be made. All agreed maximizing dual moves is desired and improvements will be looked for.

Chassis Billing Errors

Motor Carriers are noting incorrect billing for chassis they have EIR for. Port to work with vendor to resolve.

TRAC Items

Members are asked to provide their input by putting in a TRAC case. TRAC cases are used to identify topics that need to be addressed with the Port.

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