

TMTA Pier Committee

Meetings with POV at VIG Thursday January 10 and Thursday January 17, 2019

Attendees:

Allen Campbell – National Sales Manager, Givens Transportation

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Kevin Price – Sr. VP Operations

Vance Griffin – VP Operations

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Mark Higgins – Systems

Tom Christman – Reservation System VIT and NIT

Start Time

11:00 a.m.

End Time

1:20 p.m.

Location

VIG

Next Meeting

Thursday, January 24, 2019

Notes/Findings from 1-10-2019 and 1-17-2019 Meeting

These two meetings were used to lay out progress to date and plan for the February 5, 2019 MCC meeting. The Committee and Port will have a new presentation to share at the MCC meeting.

Operating Hours

Operating hours at PMT were reduced on January 10, 2019. No impact reported.

Operating hours at VIG, NIT and PPCY changed today so there is no feedback on impact yet to report.

TWIC Hand Checks

The Port has installed the same software at VIG as NIT which eliminated the need for TWIC hand checks at VIG.

Turn Times

January 9, 2019 was the best day VIG has had. Turn times in the 31/39 minute range with >2,800 moves. The Port has a new tool that reports turns in more detail so turns can be better measured, tracked and analyzed. Also, the Port is working diligently on turn times over 1 hour to determine the causes. The percentage of >2 hour transactions has been falling. The trend will be reported on at the February MCC meeting.

The Committee asked the Port to look at what made that day so successful versus others and let us know what they find.

Reefer turn times are much higher and the Port recognizes more needs to be done in that area. This will be the topic of a future Pier Committee meeting.

Mark Higgins shared two examples of drivers who had excess turn times and the circumstances of each.

The Port asked all motor carriers to emphasize with their staff and any drivers making their own appointments the importance of correctly indicating on the reservation whether a pool or owner's chassis is involved. An incorrect selection requires manual intervention and slows turn times and has caused to Port to hire additional staff (\$) to handle errors.

The Port is looking for the source of a software error that prevents some transactions from auto-gating. The error causes the system to return a "No reservation found" message and requires manual intervention to fix. The Committee will follow up on this item in a future meeting.

Other enhancements to the software have been made that are improving turn times.

Reservation System - TRS enforcement / TSIP Citations

Drivers arriving at the wrong time has declined substantially. Tom Christman is making calls to motor carriers when a violation occurs and discussing the circumstances of each violation. No punishments have been levied. Tom will present on this topic at the MCC meeting.

The Committee inquired whether an official 'Port Time' clock could be installed at the entrance to each facility to further reduce the number of drivers entering the Portal slightly early or slightly late. The Port will consider this request.

The Port asked us to remind motor carriers that if a driver enters early they should exit and come back in. If the time stamps show they exited and came back in they will not be subject to penalty.

MCC meeting

We identified items to be covered at the February MCC meeting and provide the Port with data requests for the presentation. We jointly set a goal of having the presentation completed at our next meeting.

Future meetings

The Committee plans to reduce meeting frequency from weekly to biweekly or monthly after the February MCC meeting. No new issues have been brought to the attention of the Committee.

The Port was asked to present progress to date and an opportunities/risks for Peak 2019 at the April 2019 TMTA Membership Meeting.

Next Meeting

January 24, 2019

- Review operating statistics.
- Complete presentation to MCC on February 5, 2019.