

TMTA Pier Committee

Meetings with Port of Virginia (POV) March 4, 2021

Attendees:

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Rob Cannizzaro – Vice President, Operations

Tom Christman – Manager, Terminal Services

Vance Griffin – Vice President, Terminal Services

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Mark Higgins – Director, Motor Carrier Experience

Absent:

Greg Edwards – Communications

Kevin Price – Sr. VP Operations

Allen Campbell – National Sales Manager, Givens Transportation

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Start Time

11:00 a.m.

End Time

11:58 p.m.

Location

Held VIA ZOOM Conference

Next Meeting

Thursday, March 18, 2021

Notes/Findings

Volumes and Blank Sailings

No new data

Unattended Chassis and Mounted Containers Will Be Towed

The City of Portsmouth has started an active towing program to remove chassis and container improperly parked on City of Portsmouth streets. Motor Carriers should inform their drivers and stop the practice.

Export/Empty Reservation Availability First Hours of the Day

The Pier Committee has asked the Port to analyze first hour reservation attempts and determine if more export/empty reservations can be allocated.

Phantom Demand

The Pier Committee has asked the Port to track and look at reservation attempts that did not complete.

Dual Moves

The Pier Committee asked the Port to review the % of single moves and determine whether there are options to increase dual moves.

False Duplicate Appointments Requiring Manual Correction

Fix has been identified and first version has been coded. Initial testing identified additional coding.

March 4 update – Testing continues and issues found in testing being resolved. Additional testing will be done then a completion date will be set.

Deleting Bookings in ProPass

Bookings that are deleted by the Shipping Line appear in two places in the systems. Only one is automatically deleted. The Port will work to fix this situation so both places have the same up to date information.

Tracking is more accurate than Booking side so Motor Carriers should look at the Tracking side to verify container status. In the meantime, Motor Carriers may also check Shipping Line sites although all parties realize that is less efficient than desired.

Update - Port sees a way to improve this issue and is putting on the list of projects to complete. Hoping for a rollout timeline by next meeting.

March 4 update – work ongoing. Planned completion in April.

EDI Information for Motor Carriers

The Port continues to advance. Currently in testing phase. The Port hopes to complete the project by early 2021. Still in testing. Testing with first Motor Carriers may start in March.

March 4 update – work ongoing. Will move into testing mid-March.

Last Minute Changes to ERD impacting Truckers

A TRAC incident was entered noting last minute changes to ERD pushing out the ERD to a later date after the motor carrier had secured multiple reservation. Reservations were cancelled when the ERD moved. Motor carrier now has the equipment and must hold it 3 additional days and face holding costs. To make matters worse the containers are reefers.

Port completed its work with the Shipping Lines to improve this scenario. A TMTA press release was issued on this item.

No Export and Empty Drops Available Early Morning but Imports Readily Available

The Pier Committee noted that Export/Empty drops are being fully booked the first hour of most days while Imports appear to be underutilized. The Port will look at the mix and see what adjustments can be made. All agreed maximizing dual moves is desired and improvements will be looked for.

Driver Delayed at VIG

Driver arrived for a dual move but reported an excessive delay. Port is researching to determine timeline and root cause.

Appointments Stuck in Verified Status

Motor Carrier noted reservations not going from Verified to Validated. This will be addressed in the fix to false duplicates issue.

ProPass Error Message

Error message in ProPass “Returned information from N\$ not numeric.” This will be addressed in the fix to the false duplicates issue.

Chassis Billing Errors

Motor Carriers are noting incorrect billing for chassis they have EIR for. Port to work with vendor to resolve.

Drivers Leaving Port without an EIR

Drivers have been noted leaving the Port with a chassis that is known to be damaged (trouble ticket has been issued) rather than going to CSA for repair. The number of incidents has grown so the Port will now issue a TSEP if this occurs.

The Port is reaching out to each Motor Carrier with a violator. Motor Carriers are asked to provide a reminder to their drivers that a damaged chassis cannot leave the Port.

Queueing on Harper Avenue Before PPCY and PCY open

Motor Carriers are reminded that queueing is not allowed before 6 a.m. on Harper Avenue. Police may issue tickets if the road is blocked. Increased police presence on Harper Avenue should be expected.

Recently trucks have been queueing at 5:30 a.m. restricting employees of businesses on Harper from getting to work.

Waiting in the PPCY When No Containers Available

Container availability is a problem so drivers are waiting for a container to become available. There are only six spots available. Drivers may be asked to circle around. There have been some fender benders so it may be better to circle around to avoid this risk.

Container already on Wheels

The Pier Committee asked the Port to look at giving motor carriers the option to drop a Port chassis when doing a dual move picking up a container that has already been mounted to a Port chassis. This would avoid a flip. Port will evaluate pluses and minuses and respond.

TRAC Items

Members are asked to provide their input by putting in a TRAC case. TRAC cases are used to identify topics that need to be addressed with the Port.

<END>