

TMTA Pier Committee

Meetings with Port of Virginia (POV) January 21, 2021

Attendees:

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Rob Cannizzaro – Vice President, Operations

Tom Christman – Manager, Terminal Services

Vance Griffin – Vice President, Terminal Services

Absent:

Greg Edwards – Communications

Kevin Price – Sr. VP Operations

Allen Campbell – National Sales Manager, Givens Transportation

Mark Higgins – Director, Motor Carrier Experience

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Start Time

11:00 a.m.

End Time

11:53 a.m.

Location

Held VIA ZOOM Conference

Next Meeting

Thursday, February 4, 2021

Notes/Findings

Trucks Violating Hampton Blvd. Restricted Hours

Trucks have been observed on Hampton Blvd. before 6 a.m. Remind all drivers to stay off Hampton Blvd. during restricted hours. The issue has been escalated to Norfolk City Council.

Volumes and Blank Sailings

January volumes are strong but are starting to decline as expected. First quarter of 2021 appears stronger than normal. Number of January blanks is up to 13 from 11 at last meeting. Most are still the non-Asian services). February now up to 6 from 5 and March is now up to 7 from 5.

Volumes of imports to VIG look strong but the mix towards rail appears higher.

Some extra loaders but not enough to offset expected drop.

Vessel delays are still an issue making week to week forecasting a challenge. Vessel call schedules continue to change on a daily basis.

December Results

Metrics are in line with expectations. Turn times increased with higher volumes but did not deteriorate as they have in past years. Same day reservations remain relatively high.

Slides now break out turn times between 1 and 2 hours into two groups so the Pier Committee can look for improvements in those categories.

Truck visits were up 18% in December 2020 vs December 2019.

Import Containers Showing at Both Terminals in the Import Availability Screen in ProPass

Duplicates are caused by same container returning to the Port of Virginia but at a different facility. Port keeps all history so dispute resolution and historical reporting. So, the motor carrier community may find history on the same container at multiple facilities.

The older container entry would have no data related to it.

Motor Carriers should update/purge their Import Watch list regularly or use date range filters to reduce the likelihood of the screen being populated with out of date information.

Update - Port sees a way to improve this issue and is putting on the list of projects to complete. Hoping for a rollout timeline by next meeting.

Carried over to February 4 meeting.

Deleting Bookings in ProPass

Bookings that are deleted by the Shipping Line appear in two places in the systems. Only one is automatically deleted. The Port will work to fix this situation so both places have the same up to date information.

Tracking is more accurate than Booking side so Motor Carriers should look at the Tracking side to verify container status. In the meantime, Motor Carriers may also check Shipping Line sites although all parties realize that is less efficient than desired.

Update - Port sees a way to improve this issue and is putting on the list of projects to complete. Hoping for a rollout timeline by next meeting.

Carried over to February 4 meeting.

False Duplicate Appointments Requiring Manual Correction

Fix has been identified and first version has been coded. Quality assurance testing is ongoing. Issues in testing have to be addressed and will update at next meeting.

Edits to Chassis or License Number on a Reservation

The last time a change to a reservation must be completed without losing the reservation is 29 minutes into the reservation hour. For example, a change to a reservation for the 1 p.m. to 2 p.m. hour is 1:29 p.m. This includes changes from Owner's Chassis to Pool Chassis or a license plate change.

In an emergency, contact the TRS team and they will attempt to make the change for you.

Port is looking to provide more flexibility for license plate changes (more time to make this type of change). May be in production in January.

Port is also working on empty container number and chassis type (owner vs pool) but it will a longer process to roll those changes out.

Testing is underway.

Reefer turn times

Discussed simplifying reefer process based on comments from Jake Darrell. Goal is to reduce the number of places the truck must go before leaving the Port. Changes have already been implemented: 1) temp check has been moved closer to genset mounting point and 2) if a chassis inspection is needed an inspector now comes over to the temp check area to perform the inspection in the temp check area.

Ability to notify ProPass users when ERD's are changed

A motor carrier and customer checking an ERD (Early Return Date) returned two different results within the space of one hour. The change was valid. Motor Carrier would like to get notified when an ERD changes. Port wants to provide the information to motor carriers.

The Pier Committee provided feedback to the Port on this issue.

Missed Reservations

The Port continues to consider what the penalty program will look like for carriers with the highest percentage of misses.

Saturday Hours

Saturday hour utilization continues to justify keeping Saturday hours. Port continues to look at projected volumes each week and will offer Saturday hours where it appears there may be demand. January 16 utilization of Saturday hours was lighter than it has been for several weeks so Motor Carrier need appears to be dropping off. But some carriers are looking for additional hours.

EDI Information for Motor Carriers

The Port continues to advance. Currently in testing phase. The Port hopes to complete the project by early 2021.

TRAC Items

Members are asked to provide their input by putting in a TRAC case. TRAC cases are used to identify topics that need to be addressed with the Port.

<END>