

TMTA Pier Committee

Meetings with Port of Virginia (POV) November 18, 2020

Attendees:

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Rob Cannizzaro – Vice President, Operations

Tom Christman – Manager, Terminal Services

Vance Griffin – Vice President, Terminal Services

Mark Higgins – Director, Motor Carrier Experience

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Absent:

Allen Campbell – National Sales Manager, Givens Transportation

Greg Edwards – Communications

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Kevin Price – Sr. VP Operations

Start Time

11:30 a.m.

End Time

12:40 p.m.

Location

Held VIA ZOOM Conference

Next Meeting

Tuesday, December 8, 2020

Notes/Findings

Volumes and Blank Sailings

Volumes have not been coming in as scheduled due to vessel delays. So volumes will be pushed out to the next week (Thanksgiving). Vessel call schedules continue to change on a daily basis. Volumes are projected to begin softening after Thanksgiving.

November a little higher than last year.

No substantial changes in blanks expected in December.

October Results

Higher volumes with good turn times even with two days impacted by server/system problems. Over 120 minute turn times remain below our target.

Saturday Hours

Utilization went up last week so the Port added Saturday hours after Thanksgiving to provide additional availability. Port understands it may be difficult for carriers to take advantage of the day as it is part of the Thanksgiving Holiday weekend.

Reefer turn times

Reefer turn times continue to trend downward. In October, VIG reefer turns were near 48 minutes. A variety of process changes were implemented this year that are making small improvements.

NIT reefer turn times have been rising slightly. Still under 60 minutes. After research, a part of the reason is the need to move from South to North or vice versa. Port has identified several other causes but needs to quantify to determine the impact on turn time. Pier Committee is still monitoring the trend in turn time.

Adding Date and Time to PPCY Trouble Tickets

Has been put back on the IT team's priority list.

PPCY/PCY Traffic Issues

Last reviewed in August this item has been resolved.

False Duplicate Appointments Requiring Manual Correction

Fix has been identified and first version has been coded. Now going into quality assurance testing. Hope to put in production by January.

Import Containers Showing at Both Terminals in the Import Availability Screen in ProPass

Duplicates are caused by same container returning to the Port of Virginia but at a different facility. Port keeps all history so dispute resolution and historical reporting. So, the motor carrier community may find history on the same container at multiple facilities.

The older container entry would have no data related to it.

Motor Carriers should update/purge their Import Watch list regularly or use date range filters to reduce the likelihood of the screen being populated with out of date information.

The Port will discuss with the Motor Carrier who provided this TRAC incident to get further clarity on the issue and how the Port might help.

HRCP II 20' Sliders in Unsafe Position

HRCP asks all Motor Carriers to make sure that 20' Sliders are run over the road in road position.

HRCP II Chassis Involved in Accidents

Motor Carriers are reminded they are responsible for promptly reporting any accident affecting an HRCP II chassis to HRCP II in addition to their insurer.

Deleting Bookings in ProPass

Bookings that are deleted by the Shipping Line appear in two places in the systems. Only one is automatically deleted. The Port will work to fix this situation so both places have the same up to date information.

Tracking is more accurate than Booking side so Motor Carriers should look at the Tracking side to verify container status. In the meantime, Motor Carriers may also check Shipping Line sites although all parties realize that is less efficient than desired.

Frequency of this happening are rare but Port wants to address the issue. The Port is developing a fix for this issue.

Update expected next meeting.

EDI Information for Motor Carriers

The Port continues to work on the project. The Port hopes to complete the project by early 2021.

Edits to Chassis or License Number on a Reservation

The last time a change to a reservation must be completed without losing the reservation is 29 minutes into the reservation hour. For example, a change to a reservation for the 1 p.m. to 2 p.m. hour is 1:29 p.m. This includes changes from Owner's Chassis to Pool Chassis or a license plate change.

In an emergency, contact the TRS team and they will attempt to make the change for you.

Prior Day Reservations

Please continue to push prior day reservations to help the Port improve operations at VIG. The balance between prior day and same day is getting better.

TRAC Items

Members are asked to provide their input by putting in a TRAC case. TRAC cases are used to identify topics that need to be addressed with the Port.

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