

TMTA Pier Committee

Meetings with Port of Virginia (POV) August 5, 2020

Attendees:

Allen Campbell – National Sales Manager, Givens Transportation

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Vance Griffin – Vice President, Terminal Services

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Mark Higgins – Director, Motor Carrier Experience

Tom Christman – Manager, Terminal Services

Absent:

Kevin Price – Sr. VP Operations

Greg Edwards – Communications

Rob Cannizzaro – Vice President, Operations

Justin Dale – Director OCC

Start Time

11:30 a.m.

End Time

12:35 p.m.

Location

Held VIA ZOOM Conference

Next Meeting

August 19, 2020

Notes/Findings

Volumes and Blank Sailings

No material changes in outlook since July 22 meeting. No new blanks have been added.

Forecast shows current volumes dropping off slightly in the coming weeks.

Hours

The Port will announce the addition of an hour to landside operations. An hour will be added in the morning beginning August 31, 2020.

Metrics

Expanded turn times remain good. Mondays are heavy then trail off the rest of the week.

For July 2020, turn times of 2-4 hours stood at .33% well below the target the Pier Committee agreed in November 2018. The remaining cases do not have a common cause so are difficult to eliminate. The Port is looking at several causes that they believe can be rooted out.

We are jointly looking for more improvement in turn times between 90 and 120 minutes. For the Port's fiscal year 2020 this number stood at 2.63%.

Joint Motor Carrier Committee/Stakeholder Committee Meeting

The next meeting is Wednesday, August 12, 2020. Bob Eveleigh will give a quick overview of the Pier Committee's efforts

Motor Carrier Duplicate Appointment issue

A motor carrier reported a duplicate transaction was generated when they attempted to change a returning container and move the return window by one hour. The Port acknowledges this is one situation where a duplicate transaction can occur. There are also others. There is a project underway to improve the motor carrier interface with Pro Pass and eliminate duplicate transaction scenarios.

In the meantime the Port recommends as a partial solution making a new transaction for the new empty return. This of course assumes an empty return is available in the desire time slot.

Container Holds

Several carriers have reported problems with container holds particularly in the first hour of the day. Reservations are revalidated four hours before they are to occur and an email is sent out if there is a problem with the reservation. This means messages are sent in the middle of the night for early morning reservations.

A preliminary look at the data indicates holds affect .18% of reservations. As such they affect 5-6 reservations per day.

Holds fall into three categories: Customs holds, Line Holds and Miscellaneous Holds (usually by the Port). The hold reason is also printed on the ticket the driver receives at the gate. The Port is revising the reason codes to make them more plain English.

If you already have a driver on Port dispatch also can, for import loads, refer to their watchlist.

The Port will look into the feasibility of making the information more readily available to motor carriers.

Driver Safety

In our last meeting we discussed the unusual situation of drivers leaving the mat, getting in their trucks and trying to drive off while the RMG was still attached to the container. We all found this very odd and discussed again today. We have asked the Port for more information on these incidents to see if there is anything we can learn that would be beneficial to share with the community.

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