

TMTA Pier Committee

Meetings with Port of Virginia (POV) at VIG May 30, 2019

Attendees:

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Kevin Price – Sr. VP Operations

Vance Griffin – VP Operations

Mark Higgins – Systems

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Tom Christman – Reservation System VIT and NIT

Greg Edwards – Communications

Absent:

Allen Campbell – National Sales Manager, Givens Transportation

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Start Time

11:00 p.m.

End Time

2:00 p.m.

Location

VIG

Next Meeting

To be determined

Notes/Findings from 5-30-2019 Meeting

This meeting had five agenda items:

1. Prepare for MCC meeting on Wednesday, June 5, 2019 including questions raised by Motor Carrier Committee Chairs.
2. Discuss top issues raised by TRAC reports
3. Review operating metrics
4. Other items of interest

TRAC issues

Two thirds of TRAC issues involve VIG. The largest issue is inability to make an empty return in the morning. Several issues suggest possible process improvements and will be discussed. The vast majority of events are single transaction problems that do not suggest a process or system problem.

Lack of Desired Reservations

We continued our previous discussions around the number of reservations and types of reservations. The number of appointments has been increased by an additional 100 and now stands at 450 above the original level. These additional reservations are spread throughout the day.

- We repeated our call for more reservations throughout the day and an increase in total reservations each hour until turn times approach 1 hour as the demand for moves is exceeding supply. The POV is trying to increase both.
- We repeated our call for additional reservations in the morning hours until the point is reached that trucks begin to backlog.
- We repeated our call for more empty return reservations in the morning.
- It is our opinion that demand for appointments in the morning continues to outstrip supply

Driver Options when Stack Down or Stack Congestion

After a lengthy discussion we arrived at the following:

- For short term stack down situations it is recommended drivers exit and reenter the Port. Most stack down situations are short duration.
- For longer stack down situations the Port Exception Clerks will ask a driver affected by a stack down situation whether they have another container they can retrieve and the Clerk will adjust the appointment so the driver can be serviced. Communication with dispatch will likely be necessary.

- For Stack congestion situations it is recommended drivers exit and reenter the Port. Most stack congestion situations are short duration.

Truck Not Serviced

All trucks arriving before the gate cutoff should be serviced. Port policy has not changed. If a truck is refused service, it should be reported to TRAC and Patrick Jefferson. The Committee received several comments that a truck was turned away from VIG because of stack congestion during the month of May. Drivers should follow the guidance above - it is recommended drivers exit and reenter the Port. Most stack congestion situations are short duration.

Reservations during Nonmandatory Hours

We have asked the Port to establish separate gates for trucks with reservations and those without. Trucks with reservations should be given priority even during nonmandatory hours.

Empty Container Drop Area at VIG

Still progressing. Getting closer to final approval by all departments within the Port affected by the change. The Port is looking at clearing the chassis area and making it an additional empty container drop area. The trade off is that there would be no chassis on terminal at VIG requiring a visit to another facility to get a chassis or do a 20/40 chassis swap. This is common at inland facilities.

- The May 10 minutes asked for your thoughts on whether an empty container drop area or chassis at VIG are more valuable to you. So far, no feedback has been received by the Pier Committee.

Turn Times

The Committee has recommended allowing more reservations every hour at the expense of increasing turn times to 55 minutes or possibly more.

Note – import volumes will be very high on Monday, June 3. Plan accordingly.

Empty Yards

It is our opinion that the Port needs additional empty container storage capacity for peak. Failing that the lines must evacuate empties quickly and consistently during Peak 2019.

Operating Metrics

Operating Metrics for the month of May will be available in time for the June 5 MCC meeting.

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