

TMTA Pier Committee

Meetings with Port of Virginia (POV) at VIG November 13, 2019

Attendees:

Bob Eveleigh – Chief Operating Officer, Port City Transportation

Charles Glover – GTL Transport

Jake Darrell – Fleet and Safety Manager, DB3 Logistics

Kevin Price – Sr. VP Operations

Vance Griffin – VP Operations

Mark Higgins – Systems

Tom Christman – Reservation System VIT and NIT

Greg Edwards – Communications

Absent:

Allen Campbell – National Sales Manager, Givens Transportation

Patrick Jefferson – Gate Operations/Landside Operations VIG and NIT

Start Time

11:00 p.m.

End Time

12:40 p.m.

Location

Virginia International Terminals

Next Meeting

TBD

Notes/Findings from 11-13-2019 Meeting

September/October Statistics

The trends of all the statistics we follow are favorable.

Turn times remain consistently low (30-35 minutes at VIG; 40 minutes at NIT) despite higher volumes. 82% of container moves at VIG occur in the mandatory hours. 78% of container moves at NIT occur in the mandatory hours.

The original performance benchmark set by the Pier Committee in November 2018 that 1% or less of container moves should exceed 2 hours has been met at each facility for several months now. The October number at VIG is 0.41% vs 14.13% in October 2018.

We are now looking at 90 minutes as the new 1% benchmark. The October figure for all moves exceeding 90 minutes is 2.07%. Greater use of the new stacks at NIT should push this number down.

Misses reservations have declined from around 7% to around 6%. The Port will work with carriers to reduce this figure to a tentative goal of 5%. Carriers are encouraged to modify a reservation if they find they will not make the original time to avoid a missed reservation.

Change in VIG Operating Hours and Mandatory Reservation Hours

December 9 the Port will eliminate the first hour of operations at VIG (the 4 a.m. to 5 a.m. hour). The Port intends to absorb that volume in the 5 a.m. and 6 a.m. hour. Elimination of this hour will reduce Port operating costs substantially and post-peak should have limited impact on trucker operations. Operating hours at NIT and VIG will be consistent – from 5 a.m. to 5 p.m. (subject the known rules for certain transactions).

One additional mandatory reservation will be added on December 9 extending mandatory reservation hours into the 2 p.m. to 3 p.m. hour. Normal grace period rules will apply to this new hour.

In addition, for clarity, carriers who make reservations for the nonmandatory hours starting at 3 p.m. may continue to use the grace period rules (enter 30 minutes before the hour of their reservation).

Full mandatory hours at VIG

There is no plan to implement full mandatory reservation hours at this time due to concerns about serving emergency situations. Some thought to imposing a charge for emergency situations as already allowed in the tariff.

Congestion

We raised two congestion issues Cassettes in Stacks and the genset area at VIG backing up onto Street. Both are being examined.

Piners Point Container Yard

We discussed driver observed congestion in the yard and inability to make certain turns due to equipment in the way or extended lines. Various flows have been studied with no clear path to improve found yet. Still a work in progress.

VIG empty container yard/On Terminal chassis

This peak the on Port yard was used as the number of empties was controlled and turn times were good. There is no plan to bring chassis back on to VIG. At NIT we should expect an off terminal chassis yard will be established adjacent to NIT at some point.

Reefer Turn Times

We discussed the effort to reduce reefer turn times. Originally was 90 minutes. Currently 75 minutes. The Port is still developing methods to improve the turn time. The Committee suggested 60 minutes as an initial goal.

Thanksgiving – TRS Closed/Delayed start

The Port has published a notice explaining the Thanksgiving Holiday schedule including TRS availability. The notice can be found here <http://www.portofvirginia.com/thanksgiving-holiday-and-weekend-operating-schedule-2019/> Please share with your staff.

Terminal Hours of Operation/Services Available During those Hours

An issue with the NIT ZE lot not being staffed at certain hours was discussed. The Port has addressed and the ZE is expected to close soon.

We also discussed flip hours at NIT not being consistent with VIG and the hours and process. The Port will examine and make consistent.

Reefer service hours were discussed. Vendors will be polled to determine which lines are not providing services during Terminal operating hours. The Port noted that the RSA repairs all boxes during all operating hours.

Genset mounting hours also discussed and asked for a review to ensure conformity at all facilities.

Text System

New provider has been placed under contract. A message will be out soon for a rollout in December. Users will register for the new systems by phone or tablet or computer.

Items carried over

Generic Export Feature – update

Stack congestion/driver turn out process - update

Rejected orders not clearing out quickly enough >15 minutes

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