



## **Agenda Motor Carrier Committee Meeting- Meeting 18**

**October 3, 2018**

**POV Main Board Room- World Trade Center**

**Chair:** Frank Borum

**Vice Chair:** Danny Glover

**MCC Liaison:** Kara Matzko

**Attendees:** Bob McNichols, Nicole Sapienza, Danny Glover, Dale Ledbetter, Marilyn Ryan, Benny Brent, Frank Borum, Chris Columbus, Greg Edwards, Tom Capozzi, Kit Chope, John Jackson, Peter Trocchiano, Mark Thorsen, Vance Griffin, George Berry, Joe Ruddy, John Reinhart, Art Ellermann, Bob Eveleigh, Brian Bashara, Mark Higgins, Cindy Morgan, Mike Davis, Tiffany Green, Jake Darrell, Ernest Stevenson, Ray Jalkio, Aaron Ouellette, Nancy Christian, Eve Garcia, Rob Diaz

- I) Emergency Briefing- Joe Ruddy
- II) Opening Remarks from Chairman

Danny Glover gave a recap from the TMTA the previous night. A few new issues came up in reference to TRS that will be reviewed again today, specific to appointments that are showing as missed, yet the motor carriers have completed the moves. The TRS group stated that these are “backed out” of the missed appointment percentages that are being posted on the POV website.

John Reinhart was present and wanted to reiterate the importance of the previous MCC meeting discussion with the Norfolk Police Department and the importance of following the Hampton Blvd. signage for hours trucks are allowed on the road as well as the speed limits. He will be part of a committee with the VMA and the Norfolk Police Department discussing the concerns on Hampton Blvd. and the group will have its first meeting on October 11, 2018. There is a perception that motor carriers are the cause of safety concerns, even though only 6% of the accidents were related to trucks, so we will remember to work with the police and be good citizens to make sure that there will not be additional restrictions placed on Hampton Blvd.

- III) Sales update- Tom Capozzi: Presentation attached

Tom C. will be heading to Asia for the Asia TPM conference and to meet with all the shiplines there as well. He, Shawn and Joe O'Brien will be speaking to the lines about the expansion projects and to make sure that they are ready for the upcoming contract season.

He gave an updated on the 2<sup>nd</sup> Annual Coffee Day and the wide range of participants in the conference and mentioned that Peet's Coffee will be coming to Hampton Roads and should have their facility up and running by the end of 2019. Many of the warehouses that participated are ones not currently established in this market, but are looking to do so, for coffee, metals (London Metals Exchange) and cocoa beans.

IV) Project update- Tiffany Green- Presentation attached

Stacks 2 & 3 are having work performed on the RMG, since new capacity has been brought on, the RMG's will begin having their PM's completed.

The South rail bundle at VIG is fully operational and Tiffany and team have been training the employees/ AOM's on the new bundles and increased volumes with the new CRMG technology.

There are currently 8 stacks currently operational and stack 21 will be online at the end of this week.

There was a question about whether the drivers will be in a booth in the semi-automated environment as they are today and the answer is no, they will not be. It was explained that the drivers will spend a limited amount of time that they drivers will be on the safety mat and that they will be in their trucks until the light system alerts the driver.

There will also be additional signage to communicate with the driver what the signals mean and that there will be a phone that will call directly to someone to assist them.

**Action Item: How many RMGs have been refurbished to date?**

**Action Item: Tiffany to look into how long the driver will be waiting on average on the safety mat.**

V) Operations update- Vance Griffin, Nancy Christian, Art Ellermann- Presentation Attached

As part of the chassis fleet update, Art mentioned that there are 1000 new chassis on order and HRCF will be looking at upgrading a large portion of the older fleet- approximately 8 to 9000 chassis.

There was some concern raised in reference to the DOT inspections that had been on the terminal the previous week and it was stated that although we do not know when the State Police are going to present on the terminals, HRCF does have a very good relationship with Sgt. Montgomery and would be having a meeting to review the inspections with him. The majority of the chassis related exceptions were with the automatic slack adjusters and there will be ongoing training on this with the labor.

**Action Item: Vance is going to look into some metrics comparing turn times by hour last year to the turn times by hour this year for the mandatory TRS hours.**

In reference to the TRS mandatory hours, Tom Christman will be working with the group on the reward/ penalty system for the motor carriers,

**Action Item: POV will continue to look into sharing slot capacity for the TRS by hour to the motor carrier community.**

On 8/24/18, POV incorporated the two day empty return matrix posting and the team was looking at how this was working for the community since it is a labor intensive/ manual process for the group.

**Action Item: John R. would like to see how many dual moves we had prior to the generic empty and how many we have after we go live.**

**Action Item: Can we have a drop down for the ISO codes in the TRS and for the shiplines?**

**Action Item: Review the need for mandatory TRS on Saturdays- still feel positive about the reservation system, but will keep Frank in the discussion.**

Vance and his group is working on a capacity dashboard to roll out to the motor carriers to see if it fits their needs. More than likely this will be posted 2 times per day as mentioned that is in place in NY/NJ.

**Action Item: Discussion about shortening the window of when reservations can be put in the system from 2 days out to 1 day out. Provide feedback to Vance.**

**Action Item: Review the hours / terminals on Saturdays**

**Action Item: More visibility into why transactions have failed? More visibility into stack capacity to make dual moves most efficient and productive.**

VI) IT Update-Mark Thorsen- presentation attached

**Action Item: Mark to look into a way to stop the “timing out” of the ProPass system. Is there a way to give an option on how long your screen stays up prior to logging users out?**

**Action Item: IKE is showing containers returned, but ProPass is not showing that they were ever brought back.**

**Action Item: Get a meeting together with a group of motor carriers and POV to review ProPass items.**

\*\*Very good news from Mark T., that they believe it will be October, when the Portal Time or queue time will be posted to TIR.

VII) Motor Carrier Appreciation week- rescheduled for 10/24 (PMT), 10/25 (VIG). 10/26 (NIT), as well as VIP & RMT

VIII) Next Meeting- Wednesday December 5, 2018